

CLAIMS *Your Egis/FIA Account Team Is Here To Help*



When a storm-related event occurs, we understand this can have a devastating impact on your organization and be disruptive in your ability to continue operations. Further, we understand the last thing you have time for is filing a claim for any property that may have been damaged.

You can be confident that your Egis/FIA account team is ready to assist you and get you back to business as usual and recover what was lost.

Our professional Account Management & Claims team is committed to supporting you during this challenging time by reducing the administrative burden it can take to file a claim and speeding the time to recovery.

Once you safely return to assess the damage, claims can be reported in a few easy steps:

You can report the claim directly through our Storm Center, or contact your Account Manager via phone or email. For your convenience, please find a list of contacts below.

Upon receiving notice, our claims professionals will notify the appropriate parties and contact you within 24 hours to answer any questions you may have about the claim and to schedule an on-site inspection.

Below are some helpful suggestions:

- Please do everything you can to mitigate the damages (vendor references attached)
- Photograph and document all damages and debris
- You may begin the cleanup and make temporary repairs, but make sure to document the damages and track all expenses
- Do not discard any property until the adjuster has completed the on-site inspection



ACCOUNT CONTACTS

Email: claims@egisadvisors.com Fax: 561.409.2353

DEPARTMENT

PHONE

EMAIL

ACCOUNT MANAGERS - South Florida

Susan Newport (561) 717-2927 snewport@egisadvisors.com

Michelle Thomas (561) 529-4614 mthomas@egisadvisors.com

ACCOUNT MANAGERS - Central / North Florida

Charisse Bitner (321) 320-7665 cbitner@egisadvisors.com

Kristina Rudez (407) 401-7171 krudez@egisadvisors.com

SENIOR MGR, CLAIMS & LOSS PREVENTION SERVICES

Andy Jimenez (321) 323-0042 ajimenez@egisadvisors.com

*For additional information, please visit the **Egis Storm Center** at
<http://www.egisadvisors.com/storm-center/>*

STORM DAMAGE RESTORATION CONTACTS

VENDOR

WEB ADDRESS

PHONE

BELFOR www.belfor.com/en/us 800-856-3333

BMS CAT www.bmscat.com/ 877-730-1948

SERV PRO www.servpro.com/ 1-800-SERVPRO
1-800-737- 8776

SERVICE MASTER RESTORE www.servicemasterrestore.com 855-646-8988